

Valuing Home: Delivering sustainable change in health and care

At IMPOWER, we Value Home.

For us, health and care is about keeping people safe, well, and independent at home for as long as possible and, if in hospital, we help access appropriate treatment, optimise flow, and speed up discharge.

We do that by deploying our EDGEWORK® Capabilities.

By enhancing capacity and creating a more resilient work force, we deliver more sustainable health and care with better outcomes that cost less for the entire health and care system and the organisations within it.

Through co-design, we maximise:

Acute hospital flow and discharge

- Flow by supporting those that are medically fit to be supported at home
- Capacity in hospital, so beds can be used for those who require them
- A person's long-term independence, by supporting the right service to wrap around need
- Workforce effectiveness, by supporting strengths-based working across health and care teams

Intermediate care

- The effectiveness of settings to meet need across Pathways 2 and 3
- The design of future services to meet demand
- Admission avoidance
- Financial and capacity benefits to all partners by enabling an effective system across place

Community care

- Joint working across community teams
- Effectiveness of community settings and flow
- Capacity delivery through trajectory and demand management

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To find out more about the impact we could achieve together, please get in touch:

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Our impact

Valuing Home projects deliver rapid, significant and sustainable impact, with changes that benefit the patient whilst addressing key points of system pressure. The benefits set out here were all delivered within weeks of intervention launch, enabling immediate system impact.

Improving outcomes

25% decrease in Pathway 3 discharges from an older people's ward in Manchester.

Delivering good savings

£2.3m per year potential cost avoidance from additional discharges from Lincoln County Hospital (LCH) Medical Emergency Assessment Unit.

Improving resilience

49% increase in ward team knowledge of strengths based practice on an older people's ward in Manchester.

Delivering social value

An average experience score of **4.2/5** following improved case management in Dorset, demonstrating a positive patient experience.

“ I am confident that the programme really *helped the team* to get an understanding about the **Home First ethos, and become more confident in discharge pathways and managing challenges.”**

Ward Manager, Manchester Royal Infirmary, Manchester University NHS Foundation Trust

Delivering outcomes

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DOUBLED
the proportion of patients discharged home rather than to inpatient wards in LCH

1.5
DAYS

REDUCTION in length of stay on an acute hospital ward in Manchester



11
MINUTES

quickest time for decision to discharge, due to an increase in staff confidence to discharge to home during a trial of a new MDT model

3 OUT OF **5**

agreed or strongly agreed that collaboration had improved with IMPOWER's support

102

DISCHARGES to a Hospital at Home pathway in Manchester over a six-month period, meaning these patients were able to recover from illness in their own homes

